

CHECKLIST FOR METROPOLITAN AND REGIONAL HEALTH SERVICES FOR PATIENTS TRAVELLING FROM COUNTRY AREAS

This checklist is to assist staff in metropolitan area health services and regional resource centres to identify any special arrangements which may be needed for patients travelling from country areas. The checklist is designed to assist in ensuring that appointments are coordinated and timed so that country patients experience minimal inconvenience when accessing treatment. Please use this checklist whenever you are making appointments for patients from country areas.

Where does the patient live?

What distance is the patient travelling?Kilometres

How long will the journey take? Hours

How is the patient travelling to the appointment?

Car Bus Plane

Is the patient travelling to the appointment and home again in the same day?

Yes No

Does the patient have any other appointment/s to attend while on this visit?

Yes No

If yes what are the details of the other appointment/s

Time..... Where

Time Where

Have you checked whether the patient has any special needs and made provision for these?

Yes No

Has the patient been informed of what they need to bring to the appointment? e.g documentation, test results, Xrays, referral letter.

Yes No