



CODE OF CONDUCT

The Health Consumers' Council (WA) Inc (HCC) is an independent community based organisation representing the consumers' voice in health policy, planning, research and service delivery.

This code of conduct is to guide all those who have involvement with Health Consumers' Council, including members, staff, Board members, volunteers, consumers and service providers.

At all times the Code of Conduct is informed by reference to Health Consumers' Council Vision, Purpose and Values which are stated in Health Consumers' Council Strategic Plan.

CODE OF CONDUCT

1. Respect for people

- a. Treat people with respect, courtesy, honesty and fairness.
- b. Respect different values, beliefs, cultures, religions and social and economic status.
- c. Value and acknowledge the contribution of others and engage co-operatively.
- d. Maintain confidentiality of information.
- e. Do not bully, intimidate, harass or discriminate.

2. Integrity

- a. Act with honesty and integrity.
- b. Avoid conduct that would bring HCC into disrepute
- c. Declare any potential for conflict of interest, and stand aside when conflict of interest exists or is perceived.
- d. Never use a position to improperly gain a personal advantage.
- e. Report any illegalities that you become aware of.
- f. Act within your authority.
- g. Never provide false or misleading information.



CODE OF CONDUCT [continued]

5. Care and Diligence

- a. Act in a professional manner with care and diligence.
- b. Use HCC's and other organisation's resources in a proper manner.
- c. Act with openness and transparency, subject to any confidentiality obligations.

6. Respect for the Law and the System of Government

- a. Be aware of the laws and policies that apply.
- b. Comply with all applicable laws and policies.
- c. Carry out all lawful and reasonable directions and policies.
- d. Question a direction or a policy if you believe it is unreasonable, unethical or unlawful.

Adopted: July 2009