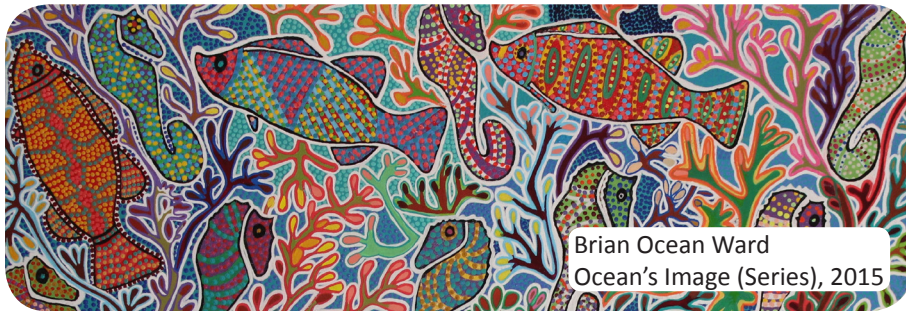


PROVIDING A BETTER HEALTHCARE SERVICE FOR ABORIGINAL PEOPLE



Brian Ocean Ward
Ocean's Image (Series), 2015

Western Australia is home to many different language groups; as well as a diverse population of Aboriginal people, including people living in remote areas, regional centres and cities. One thing all people have in common is the need and right to quality healthcare. Quality healthcare includes equitable, respectful and culturally safe service provision.

Health Consumers' Council has developed this workshop to support health workers and providers deliver services that reflect these values and meet required standards and targets. Workshop content will assist you to gain a better understanding of the needs and diversity of Aboriginal and Torres Strait Islander (ATSI) consumers and enable you to provide more inclusive patient centred care in your own services and organisations.

Workshop Content Includes

- Exploring culture and cross cultural engagement
- Exploring ways to increase service accessibility
- Identifying methods within your own organisation and personal practice to better engage with ATSI people
- Looking at and talking about examples of effective engagement models
- Developing strategies that support patient centred care

About the Facilitator

Tania Harris has been the Aboriginal Advocate at the Health Consumers' Council since 2016. She has worked previously in Aboriginal Ear Health, in various Aboriginal parenting programs and family support roles. Tania is close to finishing her BA (Double Major) in Sociology and Politics and has an interest in more equitable access to healthcare through promoting a better understanding of the differences and commonalities in communities and people.

To register, please email info@hconc.org.au or call (08) 9221 3422 by COB May 10. Refreshments provided.



HEALTH CONSUMERS'
COUNCIL
YOUR VOICE ON HEALTH

Gain a better understanding of the needs & diversity of Aboriginal consumers

Identify effective engagement methods with ATSI

COST Free

WHEN Wednesday
May 17, 2017

TIME 10:00 – 13:00

WHERE

Health Consumers' Council (WA)
7 Wellington Fair
40 Lord St, East Perth

PARKING

Royal Street car park

PUBLIC TRANSPORT

Nearest Yellow Cat bus stop, Wellington St, Royal Perth Hospital
Nearest Train stop
Mclver Station