

CONSUMER VOICES FORUM



In response to the level of interest shown by people wanting to become involved with HCC we would like to offer you the opportunity to join our Consumer Voices forums.

What is a Consumer Voices forum?

Consumer Voices is a newly created forum providing an avenue for you to comment from a consumer perspective on a particular healthcare topic. The forums are not meetings, no minutes or notes will be taken by HCC staff although they will record the recommendations. Those attending will receive a copy of the recommendations.

What is the purpose of Consumer Voices?

Consumer Voices will gain recommendations and constructive comments from those who attend. These will be fed on to various departments, health service providers and agencies they are relevant to. We will also post on our website and social media with the overall purpose of improving the patient experience.

Consumer Voices aims to provide consumer comment on the patient experience, both positive and negative which, if used constructively, has the potential to provide a useful education tool for health care staff and other consumers.

What will the forum be about?

The forum held in March will be an open session, we welcome you to come along and bring your suggestions for future forum topics and to network with other interested parties.

To register, please email info@hconc.org.au or call (08) 9221 3422 by COB June 15. Tea and coffee provided.



**HEALTH CONSUMERS'
COUNCIL**
YOUR VOICE ON HEALTH

Health Consumers' Council (WA) welcomes you to attend the Consumer Voices Forum for you to comment from a health consumer perspective

COST Free

WHEN Thursday
June 22, 2017

TIME 17:30 – 19:00

WHERE

Health Consumers' Council (WA)
7 Wellington Fair
40 Lord St, East Perth

PARKING

Royal Street car park

PUBLIC TRANSPORT

Nearest Yellow Cat bus stop, Wellington St, Royal Perth Hospital
Nearest Train stop
Mclver Station