

SUPPORTING CULTURAL DIVERSITY IN HEALTH CARE WORKSHOP



Western Australia enjoys one of the most culturally diverse populations in Australia. To assist health care workers and providers deliver services that are equitable and in line with the implementation of Standard Two ((Partnering with Consumers 2.1.2) National Safety and Quality Health Service Standards) the Health Consumers' Council has developed this workshop as a means of enabling you to provide culturally inclusive services that support patient-centred care. *This workshop counts towards your active learning hours.*

WORKSHOP CONTENT INCLUDE...

- Exploring culture and cross cultural engagement
- Exploring strategies to increase service accessibility
- Identifying methods to engage with CaLD communities

FEEDBACK FROM OTHER WORKSHOPS...

- Overall very good training & 'super' facilitator
- Good information & content, overall presentation and handouts very good
- Interesting, informative and beautifully presented
- Presenter very knowledgeable and experienced

ABOUT THE FACILITATOR...

Louise Ford has worked extensively with new and emerging communities/ CaLD people in a range of capacities. She holds a BA (Double Major) in Aboriginal and Intercultural Studies, a Graduate Diploma of Education (Secondary), Cert 1V Workplace Trainer and Assessor and TESOL. Louise was also invited to present at the African Woman Summit at the UN Headquarters, New York in 2014.

To register, please email info@hconc.org.au or call (08) 9221 3422 by COB Thursday May 12



**HEALTH CONSUMERS'
COUNCIL**
YOUR VOICE ON HEALTH

Do you work in Health Care?

Are you a consumer representative?

Are you a member of a CAC, CCAC or CAG?

How do you support equity in Health Care provision?

This workshop will be facilitated via Video Conference.

Details will be provided upon registration.

COST Free

WHEN Thursday May 19

TIME 10:00 – 13:00