

Which area(s) of health are you most interested in?

- | | |
|--|--|
| <input type="checkbox"/> Aboriginal Health | <input type="checkbox"/> Allied Health |
| <input type="checkbox"/> Aged Care | <input type="checkbox"/> Child & Adolescent Health |
| <input type="checkbox"/> Clinical Issues | <input type="checkbox"/> Disabled Care |
| <input type="checkbox"/> Chronic Illness | <input type="checkbox"/> Environmental & Public Health |
| <input type="checkbox"/> Ehealth | <input type="checkbox"/> Legal Issues |
| <input type="checkbox"/> Health Education | <input type="checkbox"/> Health Quality, Safety & Efficiency |
| <input type="checkbox"/> Injury Prevention | <input type="checkbox"/> Multicultural / Ethnic Health |
| <input type="checkbox"/> Men's Health | <input type="checkbox"/> Mental Health |
| <input type="checkbox"/> Nutrition | <input type="checkbox"/> Oral Health |
| <input type="checkbox"/> Palliative Care | <input type="checkbox"/> Research |
| <input type="checkbox"/> Refugee Health | <input type="checkbox"/> Rural Health |
| <input type="checkbox"/> Sexual Health | <input type="checkbox"/> Women's Health |

Other _____

How did you find out about the Health Consumers' Council?

- | | |
|--------------------------------------|---|
| <input type="checkbox"/> Website | <input type="checkbox"/> Word of Mouth |
| <input type="checkbox"/> HCC's Enews | <input type="checkbox"/> Health Matters |

Other _____

I/We seek to become a member of the Health Consumers' Council and in doing so support the Purpose, Vision and Values of the Council.

Signed _____ Date _____

Please note: Under the Associations Incorporation Act 1987 all members have the right to inspect and copy members' names and residential or postal addresses from the register of members. In order to be put forward by the HCC for consumer representative positions you must be a member of the HCC.

Please send this completed form to: info@hconc.org.au



Our Vision

To be the independent and effective voice for all health consumers in Western Australia and for health consumers to be active partners in the health care system.

Our Mission

To promote an equitable consumer-centred health care system that protects the rights of all West Australians.

Our Purpose

To raise awareness of and advocate for health consumers' rights in Western Australia

To support health consumers to be active partners in health policy, planning, review and research

The Health Consumer's Council (WA) Inc. (HCC) is an independent not-for-profit, community based organisation, representing the consumer voice in health policy, planning, research and service delivery in Western Australia.



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HEALTH CONSUMERS'
COUNCIL
YOUR VOICE ON HEALTH

CONSUMER & COMMUNITY
ENGAGEMENT

INDIVIDUAL ADVOCACY

ABORIGINAL ADVOCACY

*Creating
Positive
Change in
Health Care*

Creating Positive Change in Health Care

The Consumer and Community Engagement Program offers health consumers the opportunity to create positive change in health care with several methods of providing input. These include participating in focus groups/sharing your patient journey, attending and participating in HCC forums and workshops, becoming a Customer Representative, participating in online surveys etc.

HCC is often asked to nominate consumer representatives to national and state committees. Issues worked on in committees cover the whole spectrum of issues in the health system. The commitment to time required of representatives varies, but typically it involves attendance at a meeting once a month and usually requires reading and preparation time. HCC supports representatives through training and networking opportunities.



Do you need help navigating WA's Health System?

HCC provides an individual advocacy service to assist people with problems accessing our health system, and in providing feedback or making a complaint. The service is free and available to people anywhere in Western Australia.

Our individual advocacy service informs the systemic advocacy we do on behalf of WA health consumers.

HCC is keenly aware of the difficulties facing people in remote locations and regions outside the metropolitan area.

Patients in rural and remote areas are encouraged to use our service by calling the country free-call number,

1800 620 780

Have you had a problem with a health service?

HCC promotes Aboriginal health rights and ensures Aboriginal people's experiences and views of the health system are heard.

It also provides individual advocacy and support to Aboriginal consumers experiencing a problem with a health service. We regularly host community forums where consumers identify any issues, concerns or ideas they have about services they use or need.

We work in partnership with health services on consumer evaluation of their service and to identify any barriers that if addressed can improve access and service delivery to Aboriginal consumers.

The program also delivers training in Advocacy; Consumer Engagement; and complaints Management for service providers and consumers in WA.

There is currently no charge to be an individual member of the Health Consumers' Council

Salutation _____ Name: _____

Email: _____

Date of Birth: _____ Country of Birth: _____

Languages spoken at home: _____

Do you identify as Aboriginal or Torres Strait Islander:

Yes No

Contact Number(s): _____ or _____

Address: _____

Suburb: _____ Postcode: _____

To help keep costs down and information current, we would prefer for you to receive information / correspondence via email.

Please indicate if you require information via land mail

Land Mail

Are you a registered member of any other Health Related Organisations? If so, please advise.

I would like more information on / Level of Engagement:

How to become a Consumer Representative / Interested in attending HCC's CR Skills Training Program

Participate in Consumer Information Reading Group

Focus Group, Discussion Group and Consultations

Volunteer

Write articles of 'Health Matters' and blog