



HEALTH CONSUMERS'
COUNCIL
YOUR VOICE ON HEALTH

**SUPPORTING
EQUITABLE
HEALTHCARE**

Want to know
more about working
cross-culturally?

Health Consumers' Council offers several workshops and forums to assist with effective engagement and care provision to people from Culturally and Linguistically Diverse (CaLD) backgrounds. These include:

- **Diversity Dialogues forums** (free) designed to provide opportunities to explore strategies that support hospital services and patient-centred care
- **Supporting Cultural Diversity in Healthcare workshop** (free) run twice a year, this workshop aims to assist hospital staff to engage effectively with people from CaLD communities and to develop strategies to provide that support
- **Let's Talk Culture seminar series** (free) a seminar series which provides personal development opportunities to those working in mental health, LTC is a fantastic opportunity to network, collaborate and learn
- **Working Effectively with Interpreters in a Healthcare Environment workshop** (free) this newly available 90min interactive session is run once a year
- **Cultural Competency for the Healthcare Sector workshop** (fee for service) nationally and internationally, research has shown the importance of cultural competency to enhanced healthcare delivery, greater patient adherence to directions and improved patient recovery

Our workshops and forums also count towards active learning hours for nursing staff.



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