



## Parking at Perth Children's Hospital – Survey Question 2

Do you have any suggestions or solutions about parking at hospitals?

- Stop putting more stress on families! It is disgusting to charge families of sick children. Children also like visits from friends, why does the question "can we afford to visit" have to be asked of people who are on aged pensions or other pensions for that matter.
- "Add multi storey carparks to maximise parking space with minimal land usage.
- Implement a validation service to ensure only hospital users utilise the facility.
- Implement a pay it forward scheme - other car parking facilities in our city charge a small extra fee to subsidise parking at all hospitals. If the fee was kept minimal and consistently applied across the board free hospital parking would become a community funded charity."
- The state needs to stop paying for office refits and statues and pay the parking fees for all families needing to access the hospital.
- "Find a different way to make money.
- one car per patient
- Make the full day rate cheaper the current \$0.60/per hour can still be a stretch but not as much as the new price will be. Targeting vulnerable families to make up budget shortfalls is disgusting
- It should not be a money making venture!
- Possibly a shuttle bus running regularly from a reasonably close location.
- Parking at all hospitals is a nightmare as being in need of medical intervention does not need additional stress factors.
- Yes it should be free
- I think that the family car of all seriously ill children that are in hospital should be allowed to park free for the duration that the child is admitted, including whether they are attending day clinics or longer hospital admission.
- Yes. As a tax payer I am happy to see some of my taxes go to government car parks with no charges at all at hospitals.
- If kids are admitted should be free.
- It needs to stay free
- Patient parking should be free or very very cheap (\$5/day). Don't punish the patients for being sick or for the government's inability to provide adequate parking.
- Perhaps some of our hard earned tax dollars could build a FREE parking station or parking could be validated to ensure it is patient only
- Charge for visiting, but not for parents with sick and possibly dying children who are spending every waking hour at the hospital, away from work and their homes/other family members.
- I can see more patients using ambulance so they avoid the fees. We need better public transport to PCI to encourage people to use public transport rather than transport
- Parking should be free for immediate carer of child in hospital
- Parents should get free parking



- All families with a child in hospital longer than overnight, or on a regular basis should be given the \$5 parking permit
- What's the point as the public view just gets shoved under the mat. How about the politicians have a pay cut and that money can subsidise the parking fee.
- Yep... take out the sub contractor. The company who got the tender should do the job not sub-contract onwards.
- Only charge visitors for parking not the families of the child.
- It should be free! As a mum of a child with an incurable condition we are always in hospital and can not afford parking on top of everything else
- Retain permit system as per PMH!
- Make it free for everyone! The charging for parking at hospitals via a private company is ridiculous and should not have been an option to begin with. You don't visit hospitals because you want to be there.
- Government manage and keep it low cost.
- Don't use the parking as a revenue raiser. Just charge the minimum to cover costs not for profit.
- It shouldn't require cash or credit cards at the point of parking when sometimes parents are rushing and don't have change handy. It should be payable before departure.
- The last thing anyone thinks about when attending emergency department is money for parking. Parking should be free.
- It should be far cheaper, and hospital run, rather than privately owned. Why should private companies benefit from sickness? I presume the companies pay a lease to the government for the use of the land, but this goes no way to practically assist patients.
- Oncology Social Workers to supply the families with parking permits if child is inpatient or very frequent out patient
- Free parking for long term patients eg parents of cancer kiddies
- Parking should be free!
- All patients with ongoing appointments and life-threatening illnesses should receive the rebate for parking. We don't need the extra stress of having to worry about scrapping together enough money to pay for parking on top of medication and medical equipment our children need.
- Subsidised parking for all admissions from Day 1
- I think that parking should be either free or at the very least kept at an affordable rate. The visitors Car park at PMH currently charges .60c an hour. I think this is a good rate for parking. As I mentioned above. Offering people a 3 hour free threshold will prevent a lot of heartache for some families. I was paying up to \$15 a day whilst my son was receiving his radiation therapy and when neither parents are working this just becomes additional stress and more drain on funds
- A minimum nights per month for example, would encompass those who visit frequently, and that (at present) would not meet the 5 day minimum for each visit.
- Furthermore, a minimum income criteria for the \$5 cap, for families struggling would help with families who may not be able to afford the 4 days up to the 5 day minimum to be considered under the current proposal."



- Kick the profiteers out and run it in house.
- Rebates should cover more criteria. Not everyone that doesn't have a health care or concession card can afford additional expenses.
- It should be subsidised. \$23 per day is a ridiculous sum even for the rare visitor. That is excessive. It's not like families are going into the city to watch the opera etc. Football parking is less! Any day visit should be capped to no more than \$6 and for those in sudden traumatic circumstances, or heavy hospital treatment, it should be free. That the government actually struck a deal with a company that was going to charge this much is so incomprehensible to me. Do you not see how this disadvantages families with sick children? how it widens the privilege gap? What else could these families spend that \$23 per day on?
- Carry on with the voucher system for free parking for families already in dire situations.
- Definitely a parking free permit especially for families who's child is in PMH longer than a certain time. We were lucky enough to find an apartment super close so we didn't have to worry so much about parking, considering we were in there for a year!!
- Simple- upon entering the carpark everyone gets a parking ticket which is to be paid upon leaving. Those that have an outpatient appointment or admission get their ticket stamped at said appointment, day stay admission or admission and only pay \$5 (at the most) per day.
- Anyone else charge what ever it takes just don't DONT take money from families of sick kids.
- End the private contract. Government should own and operate PUBLIC hospital parking.
- Should be free for regular patients & their families. People should not have to deny taking their kids to hospital, because they can't afford the parking..
- Patients and immediate family/carers should receive free parking or claimable through Medicare whilst an inpatient
- make it 5-10 dollars for day/night come on u will make money.why are people and businesses so money goal this is a hospital its not a shopping centre and they have free parking
- They should be given free vouchers as to their frequency of visits.
- At time of admission parking is discounted for the parent/guardian to \$5 per day until discharge. Visitors or if parents have two vehicles then they pay full rate for second car, but parent accompanying the child should get discounted or better still free parking for the duration of the admission
- Get more parking. Full stop.
- Acrod permit holder should park for free. Period.
- The government needs to extend the endorsed criteria for eligible patients at PCH
- A park and ride option where you can park further away for free and get a free bus in
- State Government to take over the parking
- Parking should be ticketed and then the parents/spouse/primary caregiver of the admitted patient should be able to validate their ticket inside the hospital to receive free parking. It is already stressful enough having sick family members without having to worry about being ripped off with exorbitant parking fees!
- "If you're gonna to increase the cost... perhaps add NZ citizens on low cost- same as concession/health care card for parking eg: proof of NZ passport - valid/expired NZ passport or proof of NZ driver license (valid or expired).



- \$21 something for all day parking is very expensive esp if kids being inpatient or outpatient treatments. "
- It's a kids hospital people who can afford it max it at \$10. People with concession cards or health cards \$5.
- \$5 for all disabilities , and in patients , lits face it know one wants to come to hospital , but when u have a child with a complex problem you are always there , come on ppl do right thing for the kids , isn't it about trying to save life's not about paying state revenue bills
- Nobody chooses to be in hospital, it's already a financial strain to have a sick child, it shouldn't be allowed to cash in on sick, vulnerable people.
- Don't privatise car parks in the first place. It is short sighted by the government to allow private companies to do this only to save them cost of the infrastructure. Put pressure on the company to offer reduced parking rates for children's hospital visitors. The cheap parking scheme should be if your child has a chronic medical condition or an Ambulatory Care Plan then you are eligible for a window sticker permit which allows you the cheaper parking option. My son is frequently unwell during winter and we visit the ED a lot and it is the only ED that can work with him so I don't think I should be penalised with parking when parking at other ED is free or cheaper (eg midland hospital).
- My suggestion: Receive parking stub with number plate marked when entering carpark boom gate as per normal carpark, no matter your reason for being there. Have parking desk inside hospital manned 24hours/ day. Upon exit from hospital, show outpatients letter/ text, or discharge summary from hospital, and pay \$5 max/ day, receive 'parking paid ' receipt and ticket stub and use this to exit carpark. dates/number plates / paid status etc all recorded. For family of inpatients who're coming and going, for multiple entries/ exits per day, if the same car/ number plate is used, then family still only pays total of \$5/ day. For families with two parents coming and going in two different cars, bit of common sense and discretion should be applied, and after the first four days of family paying \$10/ day for two cars, reduce it to \$5/ day for two cars.
- Something like this should be applied to **\*\*ALL\*\*** hospitals with paid parking, not just the new children's hospital. Adults also have to go to hospitals and outpatient appointments. Parking costs stress adult patients too."
- Should be run as not-for-profit. I understand we want good parking and facilities but companies such as Wilson should not be profiting.
- Government covers cost of parking for parents of sick children from tobacco and alcohol tax revenue, considering many childhood illnesses are contributed to from indirect exposure to those substances or their side effects
- It should be a lower affordable rate
- Make it all free.
- Health Care and concession card holders should have immediate concessions for parking in excess of 4 hours for inpatient and outpatient appointments.
- Review the current pay options at other locations. Dont consider the parking as a money-making option..dont profit off the suffering of others
- Keep it at .60c an hour capped at \$5 a day



- \$5 per day is reasonable. But parents or guardians of sick children should NOT have to pay parking fees at all. Visitors outwith immediate family should pay.
  - Do not privatise the parking
  - There should be no charge for parking.
  - I think ALL parking at public hospitals should be \$5 per day for family of patients and should be FREE for people that meet the eligibility criteria above. There should be a token that can be handed out at reception that enables this to be applied at the ticket machine. Maintain \$20 per day parking if a token is not provided to discourage the general public from taking up hospital visitors bays. Improve public transport to and from hospitals so people don't need to rely on cars.
  - fees should be a minimal, nominal fee ie. 60 cents an hour like the current health department parking at PMH. Making profits from families who have sick children is not fair!
  - Should be non-profit. If giving rebate to some, should be all people with concession card regardless of stay length, and anyone staying overnight.
  - Capped parking at no more than \$5 a day. Hospital car parks shouldn't be a revenue raider.
  - Cut the price in half.
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- Offer a pick-up shuttle bus from central city location so families can get to their appointments on time and safely without having to go thru dreaded public transport or high parking lot fees."
  - All hospital parking should be free for inpatients/outpatients/emergency/daysurgery etc etc. There should be some sort of card or code system to ensure your claim for free parking is legit by it crosschecking with yours or your child's URM. My daughter presents to emergency on a frequent basis and has had over 5 admissions through ED alone. She's had surgery and she presents at 3 different outpatient clinics throughout the year. We as a family are in 1 low income. I have no idea how this is going to work for us now. Its adding stress already and we haven't even moved across to the new PCH.
  - I think Fiona Stanley offers free parking for those with private health. I don't expect free parking and I'm happy to pay for parking for our regular appointments, 1-3 a month, but to charge over \$20 when a child has been admitted is cruel.
  - Yes it should be free, there's enough stress with a family member being sick
  - Government prioritising paying costs of parking for Australians seeking medical care.
  - Parking at hospitals should not be run by a for profit company.
  - ALL long term stay patients or frequent flyers should be eligible for \$5 a day parking or better still, have a yearly parking charge (\$365) which means they can park any time of the day/year and only be charged the one off fee
  - They should be free or minimal
  - There should be a permit for inpatients and for those families with a child that has a chronic illness. Free parking within a 300m radius of the childrens hospital.
  - A cheap rate for all. This is for ill children. Why make some pay and others not.



- dont privatise and keep the 60c per hour. why on earth do you need to charge more. The marginalised families of the ill are already spending every cent they have on their sick child. i have spent a small fortune on mine and certainly could never afford this.
- People who are there frequently or in many clinics get rebated parking. Those who require special equipment but dont have acrod get rebated parking
- Free, not like we choose to have sick kids and medical costs can be very high already.. or. set price for healthcard holders and public. \$5 per day max
- Make it free.
- How about not being greedy and not privatising everything to the point where nobody can afford to use it any more? This is NOT America!
- It should be free or a minimal charge.
- Make it cheap for everyone from day 1! I bet these families have multiple entries into car parks to go and pick up supplies and therefore will miss out on the cheaper rates.
- If making money off parents of sick children cannot be fully eliminated, then the parking pass system that is installed at FSH should be implemented at the new hospital, but I would increase the number of uses of that pass to 28 at least, and still for only \$3 per day.
- Those with admitted children or appointments should all receive \$5 day rate. You should not need to prove you are eligible. Public transport is not always possible with sick children or in emergency situations.
- Charge enough to cover costs not make a profit. This is an appalling cost.
- Subsidies for true hospital patients caregivers.
- This should not be privatised parking. No one should be gaining from other people's struggles and hardship. It is the children who need these facilities the most that will suffer. Keep it the same as PMH
- A system where anyone pays is wrong. Maybe the government needs to reassess and stop gouging the budgets of struggling families at every opportunity.
- How about Wilson cops it on the chin and gives subsidised parking for these families considering the company has had the benefit of millions of dollars for babysitting an empty carpark?
- Should be free or not for profit
- make sure public transport options are excellent. like a CAT bus like free transit from closest train on a 15min basis.
- make the parking proof driven. ie if you can prove you are a patient you get better parking rate.
- Public hospital carparks should have a reduced rate for anyone with an appointment. Years ago at rph when I went to epilepsy clinic my appointment card was my free parking card..not anymore. I didn't ask for this illness, I pay everyday for it, tablets, complications from seizures years ago, and appointments.
- A better subsidy from the government.
- Parking at childrens hospitals should be free on the first day... 2nd day and an6 consecutive days it should be a small charge of eg \$5 per day, having a sick child is burden enough and having a child with disabilities and having to return to hospital for continued appointments is enough of a cost in itself.



- Do not charge any more than \$5 per day and offer and any families who have the great misfortune to be long term visitors free parking
- Yes, simply make the parking cost less. There are many studies regarding the health and wellness benefit of patients that have regular visitors. Costs like these will discourage visitors to the hospital, not great for the mental health of frequent/long-term patients and carers.
- \$5 a day or 60c an hour like at PMH currently. It should be a small minimum fee this is the last thing parents need when attending to their sick child.
- \$5 day rate for all healthcare holder patients and parents (visitors excepted).
- Parking at public hospitals should not be privatised. Ever. "
- free parking.
- Should NEVER have been privatised. All hospital parking particularly at public hospitals should be free or at minimal cost.
- Parking fees should be minimal (or preferably free) at any hospital - Why should private companies profit from the ill health of people, especially at public hospitals.
- Please make parking .60c just like PMH and have some respect for people who have kids in hospital for a long run. Free parking in areas.
- How about consulting families before they make decisions.
- Run shuttle buses every half hour.
- "Free shuttle busses with express paths to QEII...oh wait that will never happen as the government sold out the parking to a private Corp.
- Free parking for complex sick kids
- \$5 parking for everyone else! How would your conscious feel if a parent didn't take their kid to hospital because they couldn't afford the parking! Because it happens!"