### **DIVERSITY DIALOGUES**

## "CREATING CONNECTIONS"

## **Engaging effectively with**

# Culturally and Linguistically Diverse community members in regional WA



Health Consumers' Council (HCC) is partnering with WA Country Health Service (WACHS) for this special Diversity Dialogues forum.

We invite you to attend and hear from our specially selected panel members who will talk from lived experience about engaging cross culturally to enhance the patient experience and assist in the work you undertake.

This is a free event and is open for health service providers and DHAC or CAC members.

# Monday, 4<sup>th</sup> Nov 2019

189 Wellington St,
Perth City (Ningaloo
and Karijini meeting
rooms)

Also available via
videoconference
Register <u>here</u>
before the 28th of October

9:30 AM Registrations

9:45 AM Welcome

9: 55 AM Panel members provide their perspectives about the topic

**11:00 AM** Refreshments and networking

11:20 AM Questions and discussions

12:00 PM Closing

For more details, email

infor.hcon.org.au or call 9221 3422





Government of Western Australia
WA Country Health Service

#### **Panel members**

**Sonya Shultz**, BreastScreenWA – Sonya has an excellent record of engagement in both metro and regional areas. Panel

**Dr Bernadette Wright**, Cross-Cultural Intellect—Bernadette brings a wealth of experience and skills from her clinical engagement with diverse cultural backgrounds as a clinical Psychologist. Bernadette's interests include advocacy, exploring the culture-based beliefs of mental illness and its management, and identifying new ways to communicate mental health concepts that can transcend cultural differences.

**Tania Harris**, Health Consumers' Council – Tania is the Aboriginal Engagement Coordinator at HCC and she shares her insights about engaging with Aboriginal community members that are similar with CALD community members.

**Karen Lipio**, Health Consumers' Council – Karen supported CALD community members in Katanning to find a voice in healthcare

**Jane Hung**, WACHS – Jane is currently a Culturally and Linguistically Diverse (CALD) Health Promotion Officer at Katanning Primary Health, Great Southern region.

**Abby Buccilli**, Red Cross – Abby is currently Head of Programs for Red Cross in the Goldfields. Abby has her own 'migrant background' and will also speak from feedback she has been given by clients.