

Sexual Health and
Blood Bourne Viruses
Consumer Alliance

Introductory Meeting

31/3/2020



HEALTH CONSUMERS'
COUNCIL



The Health Consumers' Council acknowledges the people who are the Traditional Owners of this Land and pay respect to all Elders past, and present. We extend our respect to all other Aboriginal and Torres Strait Islander Cultures.



HEALTH CONSUMERS'
COUNCIL

Purpose

To increase the capacity
of all people to
influence the future
direction of health care
and to make informed
choices.

Values



Respect: valuing diversity and seeking everyone's contribution.
Respect is the foundation we build our relationships on.



Kindness: considering other people's world views, experiences and emotions.
Kindness and listening to validate can have far-reaching positive effects



Equity: advocating for the whole community
We challenge ourselves to look beyond stereotypes and meet people where they are



Working together: collaborating to achieve positive outcomes
We can go further and faster in partnership



Integrity: aligning actions with our values and measuring outcomes to continuously improve
We reflect on what we do and why we do it. We transparently report on our outcomes.



Empowerment: sharing knowledge and resources to support informed choice and positive change
We believe in informed choices and the importance of lived experience to drive positive change

Planned agenda...

The purpose of this meeting will be to:

1. review consumer experience survey questions already being used in the sector
2. map these against the strategies for relevance
3. seek advice from members about any questions that are missing
4. seek advice about how best to convene a focus group to further review the question sets
5. confirm how the survey will be distributed to ensure maximum reach
6. be briefed on Most Significant Change Methodology

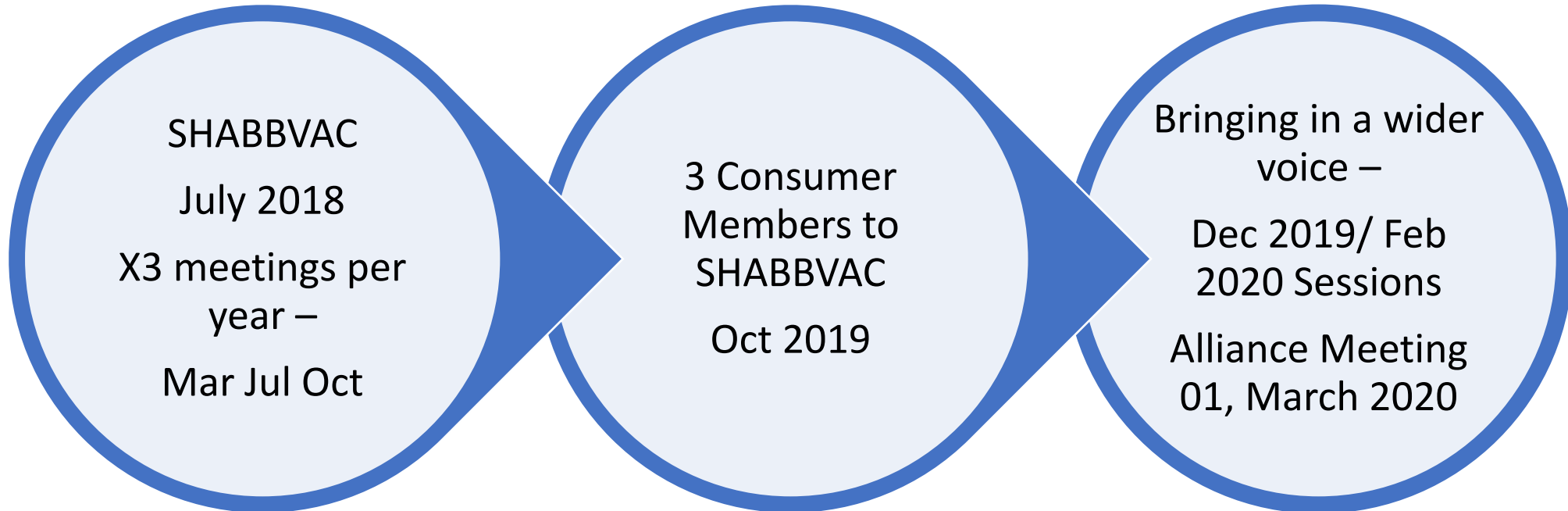


Simplified Agenda...

1. Introductions
2. Background to today
3. Video Presentation – Most Significant Change
4. Discussion on consumer voice and implementation of Strategies
5. Next steps



Story so far...



1

Terms of Reference of SHABBVAC

1. Provide a **forum** for the **maintenance** of **partnerships** and **development** of **innovative** approaches in the **prevention** and **control** of HIV, viral hepatitis and STIs, in WA

2

Terms of Reference of SHABBVAC

2. Provide input into the development, implementation and evaluation of the WA Department of Health's **state health plan and policies for HIV, viral hepatitis, and STIs**, taking into account matters such as prevention, education, treatment, care, surveillance, research, legal and policy issues, and evaluation

3

Terms of Reference of SHABBVAC

3. Provide **policy advice**, taking into account the current epidemiology, behavioural surveillance, evaluation and research findings around BBVs and STIs

4

Terms of Reference of SHABBVAC

4. Support and promote a **whole-of-government, multi-agency approach** to all matters related to HIV, viral hepatitis and STIs

5

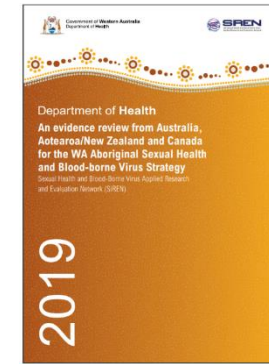
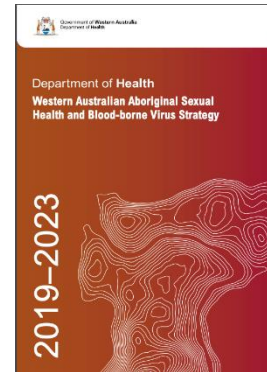
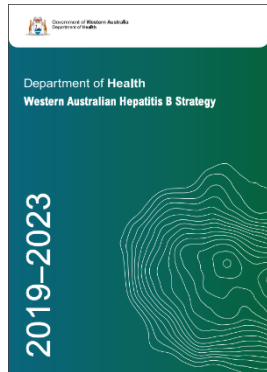
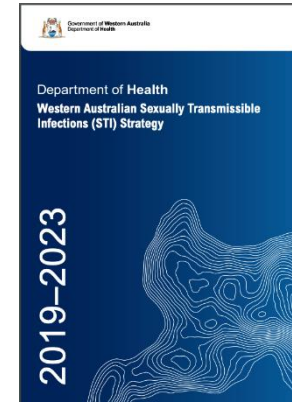
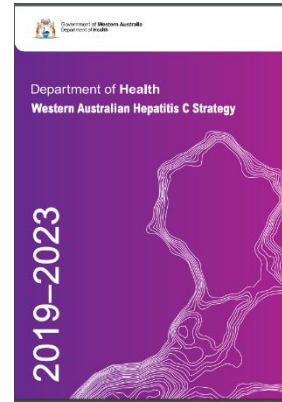
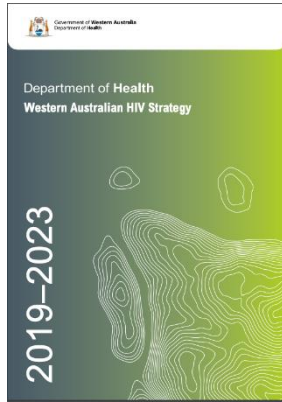
Terms of Reference of SHABBVAC

5. Provide an **opportunity for advocacy** for people living with BBVs or at-risk of STIs and BBVs

6

Terms of Reference of SHABBVAC

6. Establish opportunities to influence the inclusion of STI and BBV treatment targets in the health service providers' strategic plans.



Key focus: ensure that outcomes for consumers are captured as part of the process of reporting on the Department of Health's suite of Strategies

Most Significant Change Presentation



The Most Significant Change Technique (MSC) is a monitoring and evaluation (M&E) technique/ method used for evaluating complex interventions. It was developed by Rick Davies as part of his PhD associated the monitoring and evaluation of a rural development program in Bangladesh.

Evaluation Consultant

BSc, Grad Dip Bus, PhD

Kim's career has spanned internal evaluation of Statewide public health campaigns, developing health policy, frontline management of primary and public health teams, lecturing in healthcare management and public health and evaluating a wide range of early years and other programs. His expertise lies in interpreting facilitators of and barriers to policy, program and service effectiveness in public and not-for-profit health and social services areas.



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ServQual



Discussion and Next Steps

