Government of **Western Australia**
Department of **Health**

Sustainable Health Review

Sustainable Health Implementation Program (Program)

Health Consumers' Council webinar
Program overview and update

19 October 2020

health.wa.gov.au

Program update - Agenda

Item	Purpose
1. Program overview	Summary of the Sustainable Health Review (SHR)
2. Program update	An overview of the Program's governance framework, including the establishment of the SHR Partnership Group and partner engagement update.
3. Questions and answers	Questions and discussion with participants and panel members.

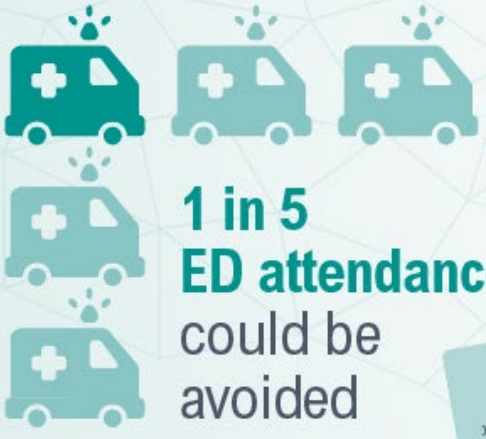
1. Program overview

Sustainable Health Review

Low economies of scale

High economies of scale

Higher volumes of specialist services tend to lower costs.
Larger health systems generally have lower unit costs.



1 in 5 ED attendances could be avoided

PBS per person

WA	National
$270	$332

Medicare per person

WA	National
$695	$888

Over 65 population to rise by 50% by 2029

GPs/100,000 population

WA	National
79	96

Distances via road

Perth to Sydney	3,934km
Perth to Melbourne	3,418km
Perth to Port Hedland	1,646km
Perth to Kununurra	3,213km

SHR Enduring Strategies and Recommendations

Commit and collaborate to address major public health issue

Recommendations
1–5

Improve mental health outcomes

Recommendations
6–7

Great beginnings and a dignified end of life

Recommendations
8–9

Person-centred, equitable, seamless access

Recommendations
10–15

Drive safety, quality, and value through transparency, funding and planning

Recommendations
16–20

Invest in digital healthcare and use data wisely

Recommendations
21–22

Culture and workforce to support new models of care

Recommendations
23–27

Innovate for sustainability

Recommendations
28–29

Implementation

Recommendation
30

Strategies and Recommendations come as an interdependent package and do not lend themselves to cherry picking.

Sustainable Health Review

- SHR was paused and now we are remobilising
- It's about a cultural shift
- Places consumers at the centre of decision-making
- Requires a whole of government approach
- Will need leadership, courage and unwavering commitment to stay on course
- Using a Program approach is an important enabler to staying on course

2. Program update

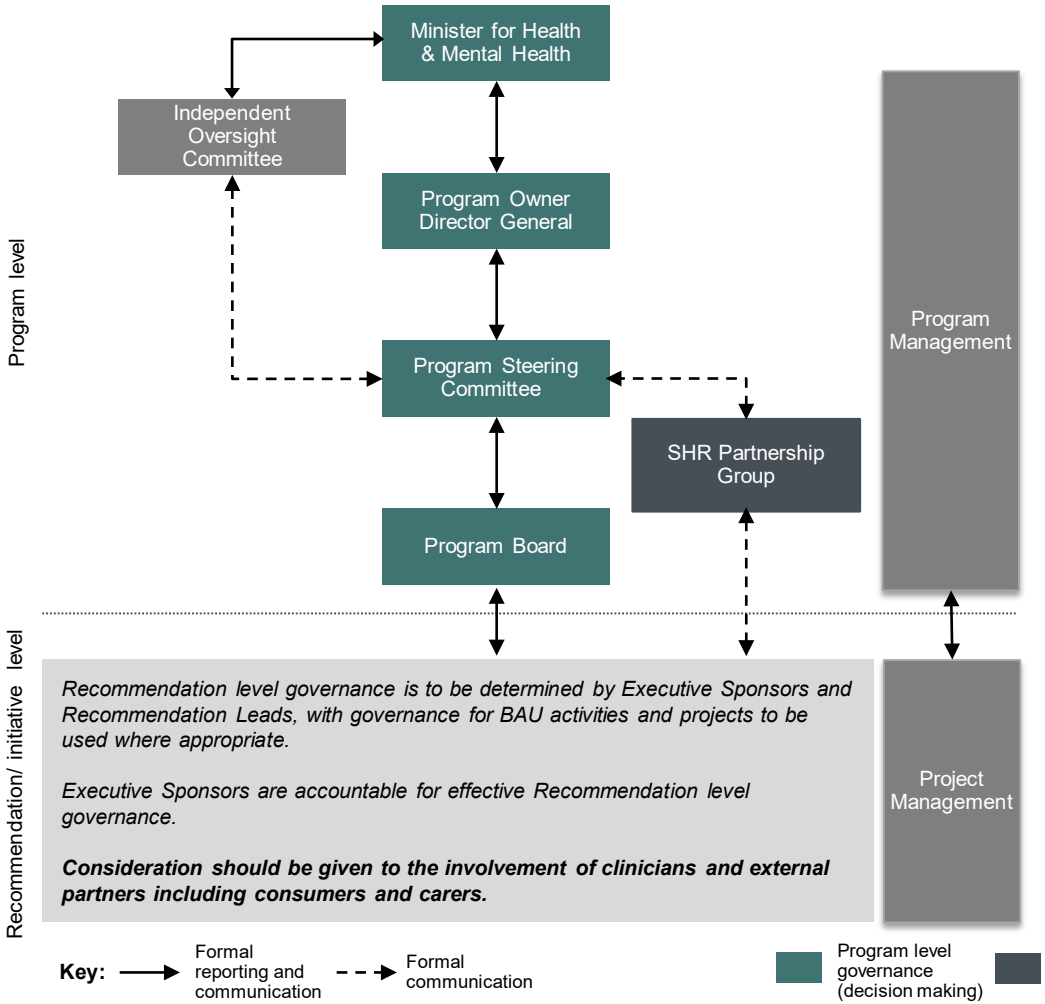
2.1 Sustainable Health Review – Program mobilisation

The health system is progressing planning for the Sustainable Health Implementation Program (Program).

Prior to SHR release	• In June 2017, the Government of Western Australia **announced the Sustainable Health Review (SHR)** to prioritise the delivery of patient-centred, high quality and financially sustainable healthcare across the State. • Following extensive consultation and engagement with stakeholders across Western Australia, the SHR Panel published its **Final Report in April 2019**. • **The Final Report has 8 Enduring Strategies and 30 Recommendations** which seek to drive a cultural and behavioural shift across the health system.
Following SHR Release	• Following the release of the Final Report, the health system progressed **early implementation planning** in addition to progressing activities from the Interim Report, many of these Interim Recommendation activities have been finalised and closed. • 6 Pilot activities were funded from the 2012-19 State budget.
Program Principles	• The SHR defines 8 Enduring Strategies built around the pillars of sustainability. The SHR pillars of sustainability are anchored to the internationally recognised **'quadruple aim of healthcare'**: patient experience; staff engagement; quality, safety and population health; and cost and waste reduction. • It is important for the WA health system to demonstrate the **benefits of the changes** that are made to the people of WA. • Staying true to the intent of the SHR Final Report, we want to ensure that the insights, diverse views and **experience of staff and partners** are part of our planning process. • There will be **opportunities for consumers, carers, clinicians and representatives** from across the health system to work with us in the **co-creation** of the Program. • This will enable the Program to **build on work already underway** throughout the system and to scope and co-create additional projects. • It is important that this process is **adaptable, flexible and able to accommodate the needs** of many partners across the health system, while also maintaining a focus on achieving the **person-centred outcomes** outlined in the SHR Final Report.

2.2 Program governance overview

This governance structure has been developed for the Program.



Overview

Program governance

Each layer provides a distinct governance function, with a;

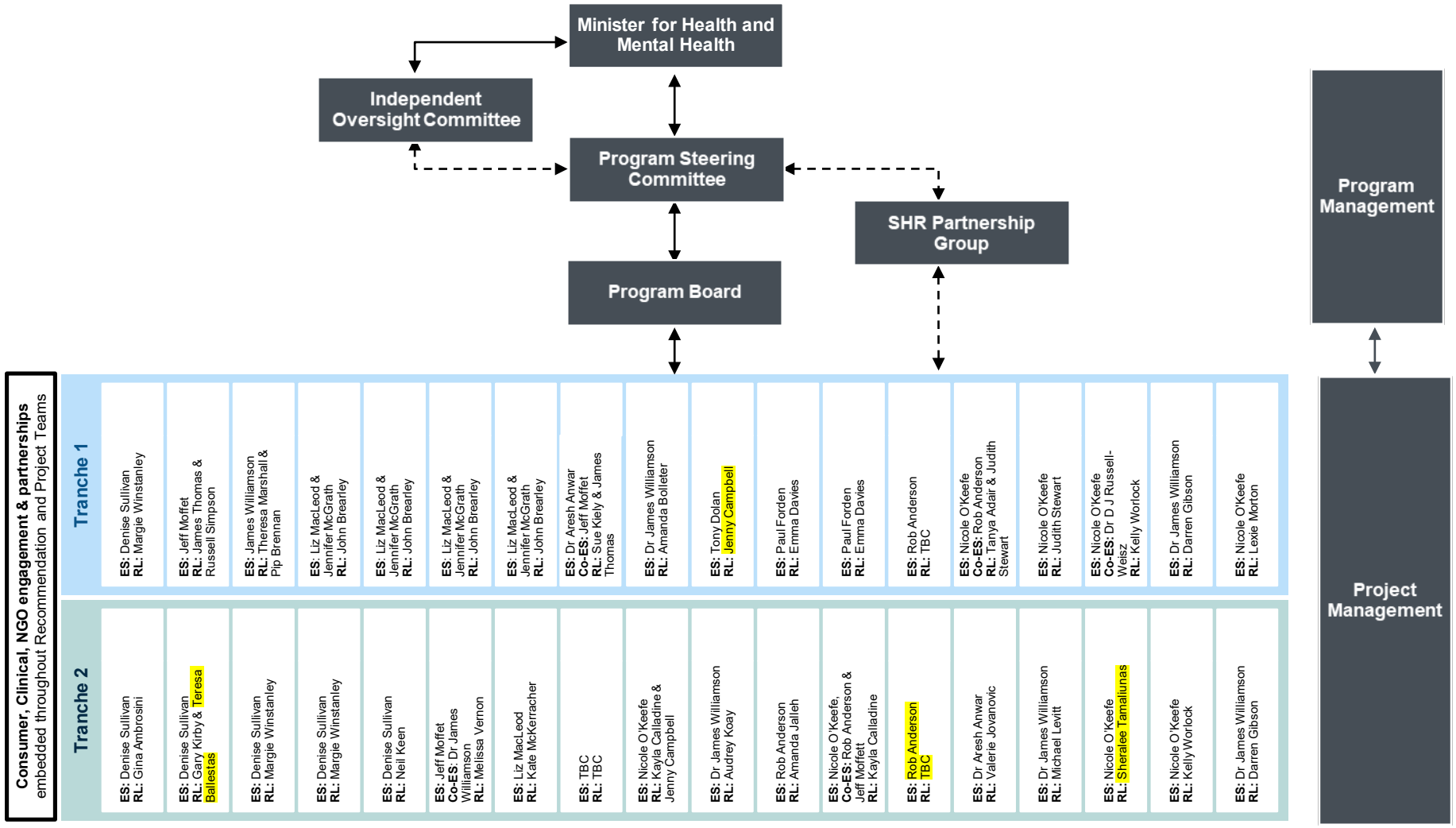
- high level oversight role at the Independent Oversight Committee
- strategic focus at Program Steering Committee
- tactical and operational focus at Program Board
- external lens at the SHR Partnership Group in collectively progressing opportunities, resolving issues, testing approaches and providing advice.

Recommendation / Initiative level governance

- This governance layer will be responsible for delivering and reporting progress for projects. It may exist in various formats.

2.3 Executive Sponsors and Recommendation Leads

Recommendations are assigned an Executive Sponsor to provide accountability and a Recommendation Lead to support implementation.



Note 1: Executive Sponsor (ES); Executive Co-Sponsor (CO-ES)l Recommendation Lead (RL).

2.4 SHR Partnership Group

- Inaugural meeting held on 24 September 2020.
- Advisory body to the Program Steering Committee and Independent Oversight Committee and comprises key external partners, consumers and those with lived experience, and internal health system leaders.
- Members include consumers, people with lived experience and representatives from peak body organisations, government agencies and Health Service Providers – including representation from regional and remote, culturally and linguistically diverse, youth.
- The Group will work together as partners to collectively progress opportunities, resolve issues, test approaches and provide advice as required on Program components.

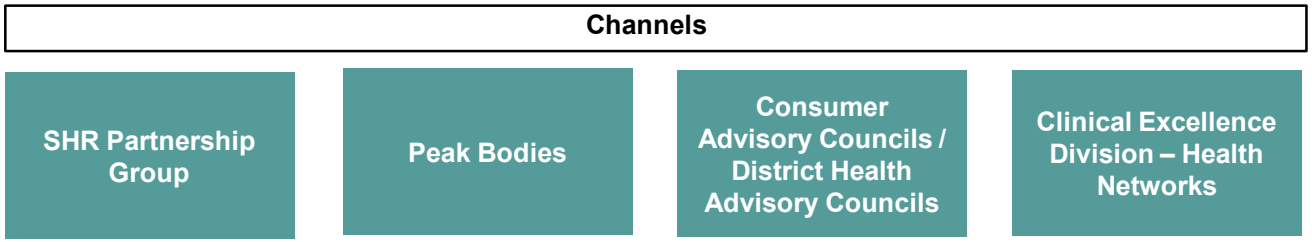
2.5 Partner Engagement update

- External partnerships with organisations, agencies and consumers is a key principle of the Program.
- It is critical to ensure that the insights, diverse views and experience of staff, partners and consumers are part of the Program. There are a number of initiatives underway to ensure this is embedded and ongoing in a meaningful way. These include:
  1. Governance: SHR Partnership Group membership includes organisations, consumers and people with lived experience; and Co-Recommendation Leads where possible.
  2. Mobilisation/Implementation Support: Outsourcing Program e.g. AHCWA and supporting the Aboriginal Health components SHR; WACOSS and social outcomes and partnership measurement.
  3. Principles of Co-Design: with stakeholders built into scoping and implementation approaches.
  4. Communications: ensuring regular Program communications and status reports, internally and externally.

2.6 Keeping connected

Enabling all Western Australians to connect, share and improve our health services.

- It is recognised that Consumers and carers are at the heart of the Sustainable Health review and as such, there is a commitment to ensuring engagement across all levels of implementation.
- Across the health system, there already exists several platforms that facilitate and enable consumer engagement. These are being leveraged where appropriate within the Program.
- These avenues will be utilised to embed the consumer and carer voice in the work we do, and help guide the direction of the Program.
- As part of the communications strategy, additional mechanisms or channels for two way engagement are being reviewed.



3.

Questions and Answers