



Supporting Cultural Diversity in Healthcare

Better understand, communicate with and serve patients and families from diverse backgrounds. A space to discuss culturally sensitive and safe care and what that looks like.

WORKSHOP CONTENT

- What is culture?
- Why is culture important in healthcare?
- Your Cultural Lens and Unconscious Bias
- Cultural Dimensions
- What is Cultural Competence
- Application of Cultural Competence

WHO WILL BENEFIT?

Anyone who works in provision of healthcare services in Australia. Clinicians and other healthcare staff welcome as well as consumer representatives. The focus is individual cultural competence primarily but we also explore what is necessary for organisational cultural competence.

**Register via Eventbrite
or email info@hconc.org.au
or call (08) 9221 3422**

ABOUT HCC AND THE FACILITATOR

Health Consumers' Council (WA) Inc, (HCC) is an independent, not for profit organisation passionate about ensuring the consumer is at the heart of the state's health care system. The workshop will be facilitated by HCC's Cultural Diversity Engagement Coordinator Nadeen Laljee-Curran. Nadeen has a Master of Public Health and has been at HCC for over five years. In her role, Nadeen endeavors to hear and amplify the voices of people from a non-English speaking background are make sure they are considered in health service planning.

FEEDBACK FROM PREVIOUS WORKSHOPS

- "Overall very good training and super facilitator."
- "Good information and content, overall presentation and handouts very good."
- "Interesting, informative and beautifully presented,"
- "Great workshop with practical examples. Lots to think about in terms of my own cultural biases."

Duration: 3 hours
Workshops offered both online and
in person.